

Texas Veterans Commission **AWARDS**



69th Annual Fall Conference
September 5-9, 2016

EXCELLENCE AWARD

Excellence Award

The Excellence Award focuses on individuals who provide exemplary service to the community ensuring top notch customer service and performs at the highest level. Award also focuses on individuals who provides exemplary service to TVC and/or VCSO employees ensuring TVC's foundation remains strong allowing veterans and their families to receive the best services possible.

LEADERSHIP AWARD

Leadership Award

The Leadership Award focuses on individuals who emulate TVC's leadership philosophy.

- Lead by example.
- Effective two-way communication among members. Leaders must communicate clearly to their employees and must give them the opportunity to provide effective feedback.
- Value their employees and promote teamwork by keeping them informed and involved. Allow them to use their initiative and be open to new ideas.
- Develop their people. Part of taking care of our employees is helping them grow professionally.
- Mentored their employees to accept responsibility for their mistakes and learn from them.
- Takes an innovative approach to their training. Effective training results in higher proficiency for each employee in their job performance. Never lost sight of the fact that our most important resource is our employees. They are our future managers and leaders.

LEGACY AWARD

Legacy Award

This award recognizes TVC staff members for their exceptional contributions as they carry forward the agency's mission and core values as part of a rich legacy of all TVC staff, past and present, who share in the ongoing commitment to veterans. Awarded to someone who has and will leave long lasting contributions that will stand for years in the future.

DELILAH WASHBURN AWARD

Delilah Washburn Award

Delilah Washburn began her TVC career as a counselor at the U.S. Department of Veterans Affairs (VA) Medical Center in Dallas, Texas, in 1991. She then served in the TVC office at Sheppard Air Force Base in Wichita Falls, Texas, before becoming the Houston Regional Director in 2007. She also served in several national positions such as President of the National Association of State Women Veterans Coordinators until her untimely death in April of 2010. Throughout her career, Mrs. Washburn was known for doing the undoable, helping the helpless, achieving the unachievable, and never taking "No" for an answer. She always stood for what was right and honorable without regard for bureaucratic red-tape. Mrs. Washburn was a constant reminder of what being an "advocate" is all about. It is very fitting that we keep her memory alive with this award presented to those who represent what is best in our society.



To honor her legacy, the Delilah Washburn Award recognizes long term service to TVC's Claims Representation and Counseling program. Awarded to someone who has gone above and beyond their outlined duties and who is always willing to assist whenever called upon and frequently volunteers for added assignments. Providing services to others that are beyond assigned responsibilities.

GREG WHITE AWARD

Greg White Award

In 1992, Greg White joined the Texas Workforce Commission as a Disabled Veterans Outreach Program Specialist in Killeen after retiring from the U.S. Army in that same year. Mr. White passed away in February 2010 while serving as a State Coordinator for Vocational Rehabilitation and Employment in the Veterans Employment Services program at the Texas Veterans Commission. His commitment to his work showed through in his 2:00 a.m. emails and constant phone calls to resolve issues. He will be remembered for his ability to make personal connections with those he touched and his commitment to always put Veterans and the Veterans Employment Service program above his own interests.



This award honors a Veterans Employment Services program employee who has gone above and beyond his/her outlined duties. Someone who is always willing to assist whenever called upon and frequently volunteers for added assignments. Providing services to others that are beyond assigned responsibilities.